



HUMAN RIGHTS PROMOTION & PROTECTION QUIZ Score _____

Name _____ Date _____

1) True False

For safety reasons, InReach customers are prohibited from drinking alcoholic beverages and having sexual relationships.

2) True False

Our customers are informed of their rights on an annual basis.

3) True False

Dignity of risk means that staff must protect the individual from making mistakes and support only those choices that are guaranteed to give them a positive result.

4) One right that our customers do *not* have is:

- a. To have access to personal money and belongings
- b. To be free from excessive medication
- c. To make all of their own decisions without their legal guardian
- d. To receive services in the least restrictive manner

5) True False

Everyone deserves the right to be treated as equal citizens, to be safe both at home and in their community and to tell others the personal information about their customers because their job is so interesting and fulfilling.

6) True False

It is the legal responsibility of InReach staff to report suspected abuse, neglect or exploitation of any customer we serve.

7) Signs of possible abuse and neglect include all of the following *except*:

- a. Unexplained withdrawals of money
- b. Failure to provide adequate supervision
- c. Clothing inappropriate for the weather
- d. Inadequate shelter or medical care

8) True False

Do not restrict rights without a Behavior Intervention Plan & Person Centered Plan with informed consent from the individual or guardian and approved by the Human Rights Committee.

9) True False

In 2010, Rosa's Law changed the terms from "mental retardation" and "mentally retarded" to "intellectual disabilities" and "intellectually disabled" in federal laws regarding education, employment and certain health care programs.

10) The Human Rights Committee reviews (circle all that apply):

- a. Policies and procedures that deal with customer rights and treatment
- b. Agency social events for customers
- c. Rights complaints or grievances, including those that are received by the InReach Hotline
- d. Behavior intervention plans for approval

**CAP-MR/DD
Staff Training/Competencies
Elements for Participant Rights**

The competent paraprofessional and professional demonstrates a working knowledge of Participant Rights. The competent paraprofessional and professional assures the Participant Rights by safeguarding the rights, assisting the participant in exercising their rights, and advocating for the rights of the participant.

A. Foundations of Client Rights

- Has a working knowledge of Participant Rights as described in NCGS 122-C, Rules for MH/DD/SA Facilities & Services - APSM 30-1 and Client Rights Rules in Community Mental Health, Developmental Disabilities, and Substance Abuse Services APSM 95-2

- Demonstrates an understanding of the role of client rights committees as a safeguard to protect participant rights

B. Confidentiality Rules and HIPAA Guidelines

- Has a working knowledge of confidentiality rules as described in N.C.G.S. 122C-52.

- Demonstrates an understanding of the agency policy on confidentiality rules and HIPAA and their responsibility.

- Consequences for not maintaining confidentiality

C. Abuse and Neglect

- Demonstrate understanding of the definitions of abuse, neglect, and exploitation as described in NCGS 122C-66, NCAC 26B and Rules for MH/DD/SA Facilities & Services APSM 45-1

- Demonstrates an understanding of their responsibility for reporting suspected abuse or neglect to the local Department of Social Services

- Demonstrates an understanding of their personal responsibility to prevent and intervene if possible if possible if observing abuse, neglect or exploitation.

The signatures below verify that training in the elements indicated above has been completed and the waiver staff understands his/her responsibilities relating to the Elements for Participant Rights.

_____/_____
Signature of waiver staff Date

_____/_____
Signature of trainer Date

InReach

All employees, contractors, interns, volunteers, consultants or other persons having access to customer information shall indicate an understanding of the rules governing confidentiality and customer rights by signing this form below.

Assurance of Confidentiality and Customer Rights

I have read and agree to uphold and abide by the Customer Rights and Confidentiality procedures contained in the InReach Policy and Procedure Manual. I understand that failure to do so may result in disciplinary action up to and including termination of my employment, contract work, volunteer service or other service with InReach. I further understand that I may be subject to legal action as a result of violating state laws or standards.

Employee/Contractor/Volunteer/Consultant signature

Job title

Date